

Guarantee of Excellence

INJECTION MOLDED CASES (except Vault by Pelican)

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its injection molded products for a lifetime against breakage or defects in workmanship. Pelican™ injection molded cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes if properly closed with undamaged o-ring in place unless otherwise stated. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser

should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Vault by Pelican or Roto Molded cases or fabric portion of backpacks.

FLIGHTLINE SERIES™ DRONE CASES

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Flightline Series™ drone cases for a lifetime against breakage or defects in workmanship. Pelican Flightline Series™ drone cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes if properly closed with undamaged o-ring in place unless otherwise stated. This warranty does not cover the foam insert, which Pelican warrants against defects in materials and workmanship for 30 days from the invoice date. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the

terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover foam inserts, cargo mounts, Vault by Pelican or Roto Molded cases or fabric portion of backpacks.

PELICAN™ CARGO CASES AND MOUNTS

LIMITED LIFETIME (CASES) AND THREE YEAR (MOUNTS) WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Cargo cases for a lifetime against breakage or defects in workmanship. This lifetime warranty does not cover mounting hardware, which Pelican warrants against defects in materials and workmanship for three years from the date of purchase. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any broken or defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/us/en/support/warranty/](https://www.pelican.com/us/en/support/warranty/) (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable and, with respect to the mounts and related hardware, no later than three years from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

This warranty does not cover normal wear and tear including but not limited to scratches, dents or tears, aesthetic surface damage which may be caused by oxidation or by the natural breakdown of colors caused by exposure to the elements. All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If

Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Vault by Pelican or Roto Molded cases or fabric portion of backpacks.

VAULT BY PELICAN CASES

3 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Vault by Pelican cases will be free of defects in materials and workmanship for three years from the date of invoice. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than three years from the date of invoice. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com.

(<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's

prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

ROTO MOLDED CASES (including SPACECASE™)

1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its rotationally molded products (including Spacecase™) will be free of defects in materials and workmanship for one year from the date of invoice. This warranty does not cover any associated hardware including closure hardware, handles, wheels, and fasteners, which Pelican warrants against defects in materials and workmanship for 90 days from the invoice date. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of invoice. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's

prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN CASE ACCESSORIES

1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its TrekPak™ and EZ-Click™ case accessories will be free of defects in materials and workmanship for one year from the date of invoice. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the accessories and not the case or its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of invoice. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN-TRIMCAST CUSTOM CASE SOLUTIONS™

1 YEAR LIMITED WARRANTY

Pelican Products, Pty. Ltd. ("Pelican") guarantees its Pelican-Trimcast Custom Case Solutions™ will be free of defects in materials and workmanship for one year from the date of purchase. This warranty does not cover any internal foam inserts, which Pelican warrants against defects in materials and workmanship for 90 days from the date of purchase. This warranty also does not cover any specific shock performance (Gs) or other functional performance specifications unless otherwise documented in the 'Product Specification' or 'Statement of Work' during the design and consultation process.

This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ TL CASE

3 YEAR LIMITED WARRANTY

Pelican Products ULC ("Pelican") guarantees its Pelican™ TL Case will be free of defects in materials and workmanship for three years from the date of purchase. This warranty does not cover any associated hardware including closure hardware, handles, wheels, and fasteners, which Pelican warrants against defects in materials and workmanship for 90 days from the date of purchase. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at pelican.com/claim (/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than three years from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

FLASHLIGHTS/HEADLAMPS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its flashlights and headlamps for a lifetime against breakage or defects in workmanship. This guarantee does not cover the lamp or batteries.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE, nor shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at pelican.com/claim (/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com.

(<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Remote Area Lighting Systems products.

REMOTE AREA LIGHTING SYSTEMS

1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Remote Area Lighting Systems (RALS) against defects in materials and workmanship under normal use, service, and maintenance for one year from the date of purchase. This warranty applies only to the original purchaser and is not transferable.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE, nor shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ ELITE LUGGAGE

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Elite Luggage products against breakage or defects in workmanship for the lifetime of the original purchaser. This warranty does not cover the latch, handles, wheels, or internal accessories, including (as applicable) lid organizer, suit bag, laundry bag, shoe bag, toiletry bag, or any other internal accessory, all of which Pelican warrants against defects in materials and workmanship for 90 days from the date of purchase. To the extent permitted by law, Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective product at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

This warranty does not cover wear or damage caused by mishandling or carelessness of an airline or other transportation provider. A claim for that kind of damage should be made with the airline or other provider's baggage claim office before leaving the terminal or it may be rejected by the airline or other provider. This warranty does not cover normal wear and tear, including abrasions, minor cuts, scratches, dents or soil. All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ BACKPACKS

LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees that its backpacks will be free of defects in workmanship and materials as follows:

Pelican™ injection molded hard case compartment (when present) is guaranteed for a lifetime against breakage or defects in workmanship. Pelican injection molded cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes if properly closed with undamaged o-ring in place unless otherwise stated.

Pelican guarantees to the original purchaser that the fabric backpack will be free of defects in materials and workmanship for one year from the date of purchase.

To the extent permitted by law, Pelican's liability is limited to the backpack and not its contents or foam and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the backpack in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any defective product at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement part or fabric portion of the backpack is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of purchase where the warranty claim relates to the fabric backpack. Claims relating to the fabric backpack also require a valid dated proof of purchase. The purchaser must obtain a return

authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ MOBILE PROTECT BACKPACKS AND DUFFEL BAGS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees that its Pelican™ Mobile Protect backpacks and duffel bags will be free of defects in workmanship and materials for the lifetime of the original purchaser. To the extent permitted by law, Pelican's liability is limited to the backpack and/or duffel bag and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the backpack or duffel bag in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any defective product at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement part or fabric portion of the backpack or duffel bag is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover fabric portion of Pelican standard backpacks.

PELICAN™ HARD SHELL COOLERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its hard shell coolers against breakage or defects in workmanship for the lifetime of the original purchaser. This warranty does not cover the wheels, rubber feet, drain plug/spigot, gasket, cooler accessories or color fading, which Pelican warrants against defects in materials and workmanship for 90 days from the date of purchase. Pelican™ coolers are not intended for the storage or transportation of hazardous substances. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cooler in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any defective product at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com.

(<mailto:info.australia@pelican.com>) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Elite soft coolers or 14QT Personal Cooler.

PELICAN™ ELITE SOFT COOLERS AND 14QT PERSONAL COOLER

LIMITED THREE YEAR WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Elite soft coolers and 14QT Personal Cooler against defects in materials and workmanship for a period of three years from the date of purchase. This warranty does not cover normal wear and tear, punctures or rips. Pelican™ Elite soft coolers and 14QT Personal Cooler are not intended for the storage or transportation of hazardous substances. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents, and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cooler in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://www.pelican.com/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

COOLER PANELS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees that its Pelican™ Ice high performance cooler panels will be free from defects in materials and workmanship for the lifetime of the original purchaser. This warranty is limited to leaks from the seal and seams of the cooler panel; it does not cover leaks due to misuse, negligence, puncture or abuse.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES, AND ANY LIABILITY NOT BASED UPON CONTRACT IS HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE, nor shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

Pelican will replace any defective panel. TO THE EXTENT PERMITTED BY LAW, REPLACEMENT SHALL BE THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY.

To make a warranty claim, the purchaser must complete the warranty claim form at pelican.com/claim/au/en/support/submit-a-warranty-claim/. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If fluid remains in the panel, the customer should bag the panel so as not to leak during shipping. Upon receipt of the defective panel and inspection to determine the leak was due to workmanship, Pelican will send a replacement to purchaser. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ DAYVENTURE AND TRAVELER TUMBLER AND WATER BOTTLE

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Dayventure and Traveler Tumbler and Water Bottle for a lifetime against breakage or defects in workmanship. This warranty does not cover ordinary wear and tear, including dents, scratches, chips in color caused by dropping or other damage. This warranty does not guarantee that the tumbler is spill-proof and does not cover damage to computers, cell phones, electronic items, or any personal belongings that could be damaged by liquid leaking. This warranty applies only to the original owner and is not transferable.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE, nor shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

Pelican will either repair or replace any defective Pelican tumbler or lid at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods

which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com. (mailto:info.australia@pelican.com) Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ PROTECTOR SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Protector Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser complete the warranty claim form at pelican.com/claim (/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new>

(<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ SHIELD SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Shield Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at <https://www.pelican.com/us/en/support/warranty/> (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded

under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ AMBASSADOR SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Ambassador Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser complete the warranty claim form at [pelican.com/us/en/support/warranty/](https://www.pelican.com/us/en/support/warranty/) (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ VOYAGER SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Voyager Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. This warranty does not cover normal wear and tear, including abrasions, minor cuts, scratches, dents or soil to the cover or screen protector. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ ADVENTURER SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Adventurer Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ VAULT SERIES MOBILE DEVICE COVERS FOR TABLETS AND IPHONE 5 AND 5S

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Vault Series Mobile Device Covers for tablets and for iPhone 5 and 5s for a lifetime against breakage or defects in materials and workmanship. Pelican Vault Series covers are windblown dust and rain resistant if properly closed with undamaged plugs in place. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY

DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ VAULT SERIES MOBILE DEVICE COVERS FOR IPHONE 6 AND 6S AND LATER AND ALL OTHER SMARTPHONES

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Vault Series Mobile Device Covers for iPhone 6 and 6S or later and all other smartphones for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY

DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover Pelican EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ TRAVELER SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Traveler Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY

DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/us/en/support/warranty/](https://www.pelican.com/us/en/support/warranty/) (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ MOGUL SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Mogul Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the

cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/us/en/support/warranty/](https://www.pelican.com/us/en/support/warranty/) (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ ROGUE SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Rogue Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/us/en/support/warranty/](https://www.pelican.com/us/en/support/warranty/) (<https://www.pelican.com/us/en/support/warranty/>). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ GUARDIAN SERIES MOBILE DEVICE COVERS

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Guardian Series Mobile Device Covers* for a lifetime against breakage or defects in materials and workmanship. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

Lifetime warranty does not cover EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

PELICAN™ MARINE SERIES MOBILE DEVICE COVERS

2 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Marine Series Mobile Device Covers for two years against breakage or defects in materials and workmanship. Pelican Marine Series covers are guaranteed to provide water ingress protection to a depth of 2 meters for 30 minutes (IP 68) if properly closed with undamaged o-rings and plugs in place unless otherwise stated. To the extent permitted by law, Pelican's liability is limited to the cover and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any broken or defective cover at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement cover is guaranteed only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than two years from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. Normal wear and tear, including but not limited to scratches and scuffs to the screen protector are excluded.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new>

(<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or email: info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

PELICAN™ AMS/EMS SERIES MAGNETIC VENT MOUNT

LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ AMS and EMS Series Magnetic Vent Mounts for a lifetime against breakage or defects in materials and workmanship. This warranty applies to the product only and does not cover damage to the vents to which the Vent Mount is attached or to any other portion of the user's vehicle. To the extent permitted by law, Pelican's liability is limited to the mount and does not extend to any product used with the mount, including cell phones, and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cover and vent mount in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

Pelican will either repair or replace any broken or defective product at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at pelican.com/claim ([/au/en/support/submit-a-warranty-claim/](https://pelican.com/claim)). Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367

7022, info.australia@pelican.com (mailto:info.australia@pelican.com). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Lifetime warranty does not cover EMS Recharge Battery Pack or Wireless Charging Vent Mount, Marine Series device covers or smart phone cover accessories.

* Note: Pelican-branded mobile device covers for iPhone 11 or later (with limited exceptions) or Samsung Galaxy S20 or later are manufactured under license by Case-Mate, Inc. Pelican does not provide any guarantee or warranty for the products made by Case-Mate. The above warranties for phone cases apply only to products made by Pelican. To make a warranty claim for a device cover manufactured by Case-Mate, the purchaser must complete the warranty claim form at <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>).

PELICAN™ EMS RECHARGE BATTERY PACK AND WIRELESS CHARGING VENT MOUNT

1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ EMS Recharge Battery Pack and Wireless Charging Vent Mount will be free of defects in materials and workmanship for one year from the date of invoice. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the battery pack or mount, as applicable, and does not extend to any product used with them, including cell phones, and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the mount in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGE TO CELLULAR PHONES, OR OTHER HANDHELD DEVICES USED WITH THE BATTERY PACK OR MOUNT, OR ANY LOSS OF DATA CONTAINED IN THE DEVICES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE.

With valid dated proof of purchase, Pelican will either repair or replace any broken or defective cover at our sole option. Products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of invoice. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

SMART PHONE COVER ACCESSORIES

1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") warrants its smart phone cover accessories against defects in materials and workmanship under normal use, service, and maintenance for one year from the date of purchase. This warranty applies only to the original purchaser and is not transferable.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE, nor shall Pelican's liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must complete the warranty claim form at [pelican.com/claim \(/au/en/support/submit-a-warranty-claim/\)](https://pelican.com/claim/au/en/support/submit-a-warranty-claim/). Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than one year from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Australian Consumer Law as contained in the Competition and Consumer Act 2010 (Cth) ("the Act"). Nothing in this warranty limits the rights or obligations of a party under the Act in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Act. Consumers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Act, then your rights may be limited. To make a warranty claim, the purchaser may contact Case-Mate, Inc., 7000 Central Parkway, Suite 1050, Atlanta, Georgia 30328 or <https://pelicancasemate.zendesk.com/hc/en-us/requests/new> (<https://pelicancasemate.zendesk.com/hc/en-us/requests/new>). Case-Mate will manage warranty claims for these products on behalf of Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022, or info.australia@pelican.com (<mailto:info.australia@pelican.com>). Any claims should be made as soon as practicable. To expedite claims, the purchaser should obtain a return authorization number from Pelican Customer Service prior to returning any product. The purchaser is responsible for paying for all freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty or the Act, the purchaser may pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty or the Act, Pelican shall pay the purchaser all reasonable costs of the purchaser in making a claim under this warranty.

Apple and iPhone are trademarks of Apple, Inc. Samsung and Galaxy are trademarks of Samsung Electronics Co., Ltd. All other trademarks are registered and/or unregistered trademarks of Pelican Products, Inc., its subsidiaries and/or affiliates.

[About \(/au/en/about/\)](/au/en/about/)

[Our Story \(/au/en/about/our-story/\)](/au/en/about/our-story/)

[Our Vision, Mission, & Values \(/au/en/about/mission-vision-values/\)](/au/en/about/mission-vision-values/)

[Careers \(https://jobs.pelican.com/\)](https://jobs.pelican.com/)

[Press Releases \(/au/en/about/press-releases/\)](/au/en/about/press-releases/)

[Pelican in the News \(/au/en/about/in-the-news/\)](/au/en/about/in-the-news/)

[Community Engagement \(/au/en/about/community-engagement/\)](/au/en/about/community-engagement/)

[Sustainability \(/au/en/about/sustainability/\)](/au/en/about/sustainability/)

[Leadership \(/au/en/about/leadership/\)](/au/en/about/leadership/)

[Peli BioThermal \(https://pelibiothermal.com/\)](https://pelibiothermal.com/)

Discover

[Survival Stories \(/au/en/discover/survival-stories/\)](/au/en/discover/survival-stories/)

[Videos \(/au/en/discover/videos/\)](/au/en/discover/videos/)

[Pelican Pro Team \(/au/en/discover/team-pelican/\)](/au/en/discover/team-pelican/)

[Literature \(/au/en/discover/literature/\)](/au/en/discover/literature/)

[Pelican Flyer \(/au/en/discover/pelican-flyer/\)](/au/en/discover/pelican-flyer/)

Support

[Contact Us \(/au/en/support/contact-us/\)](/au/en/support/contact-us/)

[Submit a Warranty Claim \(/au/en/support/warranty/\)](/au/en/support/warranty/)

[Dealer Login \(/au/en/support/dealers/\)](/au/en/support/dealers/)

[Guarantee of Excellence \(/au/en/support/guarantee-of-excellence/\)](/au/en/support/guarantee-of-excellence/)

[Technical Bulletins \(/au/en/support/technical-bulletins/\)](/au/en/support/technical-bulletins/)

[Battery Safety \(/au/en/support/flashlight-battery-safety/\)](/au/en/support/flashlight-battery-safety/)

[Internet Reseller & Trademark Policy](#)

(https://media.pelican.com/docs/Internet-Reseller-Trademark-Policy_Australia_1219.pdf)

Social

(<https://www.youtube.com/user/pelicanprodu>

(<https://www.linkedin.com/company/pelican-products-inc-/>)


Pelican Life

(https://twitter.com/Pelican_Life)

Pelican Professional

(<https://www.facebook.com/PelicanProfessor>

(<https://www.instagram.com/pelicanprofession>
(<https://twitter.com/pelicanproducts>)
(</au/en/professional/blog/>)

© 2022 Pelican Products, Inc. |  Australia / NZ

[Terms & Conditions \(/au/en/about/terms-and-conditions/\)](/au/en/about/terms-and-conditions/) | [Privacy Policy \(/au/en/about/privacy-policy/\)](/au/en/about/privacy-policy/)